

# NEWSLETTER

## Keeping You Informed

### When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

### Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you. We can put you in touch with Carers Support Wiltshire, who are a local charity supporting all unpaid carers from age 5 years and upwards.

### Shingles

We offer Shingles vaccinations to the eligible cohort of patients between 70 and 80. Please contact the surgery to check if you are eligible.

**GP Patient Survey:** We have recently received the results of the GP patient survey and are very pleased with our results. Burbage achieved 4th place out of all GP practices in Wiltshire. The whole team is very proud of this achievement and thank all those who responded to the survey. The results can be viewed at the web address

<https://www.gp-patient.co.uk/patientexperiences?practicecode=J83601>

**Prescriptions:** Thank you to all patients that are ordering their medications online, it helps to reduce the amount of paper that is processed. Patients can also add comments online advising the surgery that they may be ordering further medication as they are off on holiday.

If you regularly order two medications per month, it could be cheaper for you to purchase a prepayment certificate. Please ask at the surgery when collecting your medication. If purchased it is the patient responsibility to ensure that this certificate is in date when collecting medication.

We are asking patients to now sign the reverse of the prescriptions to confirm that they are medically exempt, age exempt or have a prepayment certificate.

Order your medication in plenty of time if you are off on holiday or there is a Bank Holiday approaching. The next one will be on 29th August.

Please allow 3 full working days for your prescription to be processed and if you have a mobile, we will text you when it is ready for collection.

**Surgery Boundary:** We have been reviewing our surgery boundary to ensure that all patients are within the boundary. We can only offer the service that we are well known for to patients within the boundary. If you move address, please advise us of this change so that your records can be changed and the NHS can also be updated.



### Pneumococcal Vaccine

We would like to vaccinate patients over the age of 65 who are eligible for the pneumococcal vaccine to prevent pneumonia. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

### NHS Health Checks

If you are aged between 40 and 74 and your age ends with a 0 or 5 you are eligible for a NHS Health check. If you would like this check, please call the surgery and book with a practice nurse. Ali or Elly will be very pleased to see you.

### MenACWY

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. Please call the surgery to book your appointment with one of our nurses.

**Covid -19 Boosters and Flu Vaccines:** We will be undertaking the next round of Covid Boosters in the Autumn along with flu vaccines. These will start sometime in September either at the surgery or a local venue. We will contact you when you become eligible, please do not call us.

**Covid-19 Vaccines:** will be offered to Residents and staff in care homes for older adults. Frontline health and social care workers.

All adults aged 50 years and over.

Persons aged 5-49 in a clinical risk group.

Persons aged 5-49 who are household contacts of immunosuppressed people.

Persons aged 16-49 who are Carers.

**Flu Vaccines:** Additional flu groups are secondary school children in years 7,8 and 9.

50-64 year olds not in a clinically at risk group.

**NHS App:** This app can be used to check the time of your appointments and also to book either a GP or nurse appointment.

Whenever possible, please book your GP, nurse or phlebotomist appointments online through our website. A username and password is required for this but can easily be obtained by calling the surgery.

**Social Prescriber:** We have a new Social Prescriber who has joined the team. Her name is Josie Hopkins and she will work jointly with us and Great Bedwyn Surgery. She will be able to help patients with their wellbeing and community needs.

**Mental Health Practitioner:** Mini Easter is our Mental Health Practitioner and can help with your mental health needs. She will be working at the surgery one day a week and at the other surgeries within the Primary Care Network for the rest of the week. She is contactable via the surgery.

**Blood Pressure Monitors:** We have a blood pressure machine in the waiting room for patients to take their own blood pressure readings. Please feel free to come in and use this equipment. We also have a good supply of machines that can be loaned to patients, for a £10 cash deposit. This will enable patients to take their readings at home for a week, should it be required by the GP.

